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SERIAL NUMBER 09/844,033	FILING DATE 04/27/2001 RULE	CLASS 370	GROUP ART UNIT 2667	ATTORNEY DOCKET NO. 21815	
APPLICANTS Francis Yun Tai Hung, Beijing, CHINA; Jiangzhe Wang, Beijing, CHINA; Chenshan Wu, Beijing, CHINA; ** CONTINUING DATA ***** <i>none</i> ** FOREIGN APPLICATIONS ***** <i>none</i> IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY ** ** 06/29/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>Allowance</i> Acknowledged <i>Examiner's Signature</i> <i>Initials</i>		STATE OR COUNTRY CHINA	SHEETS DRAWING 7	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 3
ADDRESS 24932 LAW OFFICE OF LAWRENCE E LAUBSCHER, JR 1160 SPA RD SUITE 2B ANNAPOLIS , MD 21403					
TITLE Integrated internet and voice enabled call center					
FILING FEE RECEIVED	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue)		

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